

# Lessons Learned

- Communication within and between Agencies
  - Ensure redundant interagency notification
  - Ensure interagency notification of potential conflicts
  - Ensure good intra- and interagency communication of investigation findings and subsequent follow-up activities
  - Hold After Action Review to plan for improvement

# Lessons Learned

- Pre-interview meeting for field investigators is imperative
  - Have off site, if possible
  - Plan order of interviews, if interviewing multiple people
  - Determine roles and responsibilities of agencies based on preliminary information

# Lessons Learned

- Plan for more than one investigator from each agency
  - Interviewers can focus on interviews
  - Adjunct investigators can handle communication with their respective agencies and others
- Field investigators should respect each other's investigative needs, styles, and procedures

# Lessons Learned

- Have single, joint conference call(s) for agencies of field investigators
  - Should be set up by “home” offices with input on timing from field investigators
  - Be aware of unknown participants in conference calls
  - Extended investigations should have regularly scheduled calls



# Lessons Learned

- Field investigators should plan for more than one day of interviews
  - Follow-up interviews are likely following environmental investigation
- Law enforcement should be prepared for evidence collection at the time of the interview



# Recommendations for Moving Forward

- Ensure public health and law enforcement staff attend criminal-epidemiological investigation training
- Create inter-agency policies
  - Redundant notification
  - Share contact information of key personnel
  - MOU to include lead agency and timing/threshold of notification
- Refine intra-agency policies
- Consider shared meeting attendance to facilitate relationships among agency personnel
- Have exercises



# Epilogue

- Patient survived after 6 week hospitalization
- Returned to NY City
- Started performing about 8 months after hospitalization

